

What We Can Do For You

Dusting	Refrigerator Cleaning
Vacuuming	Closet Organizing
Floor Washing	Grocery Shopping
Laundry	Errand Running
Linen Changes	And Other Tasks...

Agency History and Mission

The Community Partnership on Aging was originally established as Tri-City Consortium on Aging in August of 1978, as a cooperative venture among the cities of South Euclid, Lyndhurst and Highland Heights. In 2012, the agency changed it's name to Community Partnership on Aging when the city of Mayfield Heights joined as a fourth member city. Our goal is to promote independence, a healthy lifestyle, community involvement, and opportunities for personal growth for older adults, as well as support for family caregivers.

Our mission is carried out through planning, coordinating, and providing services that enhance the dignity, security, and overall well-being of the older adults in our communities. Our

residents participate in services that are directed toward allowing them to remain in their homes for as long as safely possible. In addition to Homemaker Services, our agency provides social work services, congregate meals, senior trips, classes, Matter of Balance, Healthy IDEAS and other fitness activities and opportunities for volunteerism.

CPA is supported by funds from each of the aforementioned cities, Title III funds from the Older Americans Act of 1965 through the Area Agency on Aging PSA 10A/Ohio Department of Aging, donations, and over 200 volunteers and volunteer groups who contribute their time and effort.



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COMMUNITY PARTNERSHIP ON AGING

*Serving South Euclid,
Lyndhurst, Highland Heights
and Mayfield Heights*



HOMEMAKER SERVICES

*Helping residents stay
independent, comfortable & safe
at home by providing dependable
assistance with light
housekeeping and related tasks.*

216.291.0774

About the Homemaker Program

Community Partnership on Aging (CPA) has been providing homemaker services to the residents of our communities age 60+ for over 20 years. Donations were requested, but voluntary, for services until 2011. In 2011 our federal/state funding for homemaker services was discontinued, which necessitated our beginning to charge a \$10 per hour fee—the same rate as our suggested donation had been prior. This is less than half of what the average market rate is for the same assistance, and is made possible through the financial support of our cities.

Our Staff

Our staff must demonstrate a compassionate attitude toward those we serve. Personal and professional references are thoroughly reviewed and criminal background checks are conducted by an outside agency. Training and education are provided if the applicant does not have recent or relevant experience. Staff is supervised by the Homemaker Program Coordinator who meets regularly with them. Homemakers are employees of the agency and follow a code of ethics. This includes no gifts or tips being

allowed. All staff is covered by blanket bond in addition to worker's compensation.

How to Set up Service

If you have worked with one of our Outreach Workers, simply call our office to convey your interest to that person. If you are not sure you have an Outreach Worker, call the office and let us know of your interest in the homemaker program and we will advise you of the next steps. Someone new to the program will have a home visit made by one of the Outreach staff. Following that, the Homemaker Program coordinator will be in touch to schedule a visit to create a plan that will meet your particular needs. At times of high demand we may need to place people on a waiting list.

Service Frequency

Regular service is generally once every two weeks for approximately 2.25 hours. We have a limited number of people receiving monthly service but discourage this. Service is typically at the same time on the same day of the week with the same staff member. As this time is reserved for you, frequent cancellations and change requests can result in the discontinuation of service. Service is provided Monday through Friday--but not on legal holidays, when the agency is closed.

A fact sheet with further details will be provided prior to the start of your service.

Who We Serve

We currently serve the residents of South Euclid, Lyndhurst, Highland Heights and Mayfield Heights age 60+. This is **not** an entitlement program and is provided based on need, with priority given to those with physical, social/family, cognitive and/or financial limitations, without regard to race, national origin, disability, military status, ethnicity, religion or sexual orientation.

For your Information

- In consideration of the health of our staff, no smoking is permitted during visits.
- CPA has an obligation to serve those in greatest need; service may be discontinued, if necessary, to do so.
- Your service may be impacted by holidays, vacations, illness or other unforeseen circumstances. You will always be notified with as much notice as possible if this should happen
- Our services include light housekeeping, grocery shopping and errand-running. Heavy tasks, personal care, transportation and banking needs **cannot** be accommodated.
- Households heavily soiled and/or cluttered will need to meet minimal standards to be maintained by staff **prior** to service beginning.
- Staff is careful when handling belongings but we cannot assume any liability for damage or accidental breakage.